

Friendship-West Baptist Church Online Giving Q&A

Each man should give what he has decided in his heart to give, not reluctantly or under compulsion, for God loves a cheerful giver. *I Corinthians 9:7.*

Effective January 2008, we will change our online giving to ShelbyWebview. Although our current method has been successful we continually strive to upgrade to systems that will work even more effectively and efficiently. Shelby Webview is that system. Click the following link to login:

Go to Shelby Webview (<https://webview.shelbyinc.com/App/05663/Default.aspx>)

Q: How do I register?

A. All you need is:

1) **Number:** your assigned membership number that is found on your quarterly giving statement or you may obtain the number by contacting the church or completing the online submission form at www.friendshipwest.org to request your information. You can also use your email address if it is current in your membership information **and**;

2) **Password:** a unique number that you obtain from our office. This password is a secure number that only you will have. The church staff doesn't have access to this number. Once you receive it you will be able to change it. If you forget your password you will be emailed a new one within 24 hours of your request.

This is what you will see when you logon:



Member Login

Number / E-Mail Address:

Password: (unique password provided by the FWBC Church Office)

Login must be a number.

[→ sign-in](#)

[Forgot Password?](#)

Uncertain of your membership number or whether you have an email address on file?

Head of Household Name:

Address:

Phone:

Email Address:

Submit

You will receive your log-in information via email from **ShelbyWebview** within 2-3 business days.

Q: How will online giving work?

A: The online giving service will allow you to deduct any amount you specify directly from your checking account – the same as if you wrote a check.

Q: Is this process safe?

A: Yes. The electronic payment is set up through a secure service that protects your account information. These transactions are governed by strict national rules and guidelines. Over four billion electronic fund transfers are processed in the United States each year.

Q: When would the contribution be deducted from my account?

A: The fund transfer will take place on the date that you specify on the signup screen. You may choose to make a one time contribution or specify an automatic weekly, monthly or other designated time frame transaction.

Q: Can I change the amount or time frame for automatic transactions?

A: Yes. You may change the amount that you want to give and the frequency of the transaction at any time.

Q: Can I give to Our Vision for the Village as well as my regular tithe?

A: Yes. You can select where you would like to apply your donation.

Q: What are the benefits of using ShebyWebview?

A: This allows you 24/7 access to your membership information.

You will be able to update your address, phone number, marital status and other personal information as often as you would like.

You don't have to worry about forgetting your gift or falling behind when you are traveling because you are able to set up recurring giving and access your account from wherever you are.

It allows you to view up to two years of giving and print your end of the year tax statement.

Q: What methods of payment will I be able to use?

A: You may pay by check/ACH which is a direct debit from your checking or savings account, and by credit card. We accept Visa or MasterCard.

Q: Who do I contact if I have more questions?

A: Call Helen Hughes at 972-228-5347 or email hhughes@friendshipwest.org.