



Emergency Road Service

We are experiencing tremendous growth in Texas.

Join our Customer Service Team!

We are looking for high energy enthusiastic employees that can successfully demonstrate a positive attitude and provide our customers with phenomenal service!

Responsibilities for this position include:

- Proactively process member requests for roadside assistance
- Receive and review member service requests in a timely manner
- Enhance member relationships by demonstrating concern for member safety
- Keep members informed of the status and progress of their service requests
- Use logic and reasoning skills to address and resolve issues that may impede delivery of quality service
- Act and interact effectively and productively to provide timely & quality delivery of member roadside assistance needs.
- Build appropriate rapport with the member and service provider network
- Posses ability to effectively diffuse high tension situations.

We offer competitive pay, paid training and career development, Medical and Dental, 401K, and career growth opportunities. We are located in the Las Colinas area where our facility offers covered parking, fitness center and cafeteria services for our employees.

Shifts include:

Full-time and Part-time positions

Must be able to work between the hours of 12noon - 12midnight

Both shifts require working Saturday and Sunday

[Click here to apply!](#)

AAA Texas is an equal opportunity employer.